



Public Participation Network Feedback Form from Longford Citizen Information Service Meeting



Public Participation Network Community Representative: Nancy Bermingham

Date: 25/11/2016

Meeting Agenda

- 1. Minutes of Sept meeting / Matters Arising.**
- 2. 2016 Progress Report.**
- 3. Service Development**
- 4. AOB**

In Attendance: Connie Gerety, Frank Gearty, Teresa McNerney, Mary Reynolds, Nancy Bermingham, Eddie Ward, Mary Farrell, Fintan Mc Gill, Owen Gavigan, Adrian Greene, Pauline Davis, Frank Horne,

Apologies:

Presentations: Yes / No

Agenda item	Member	Discussion	Actions / Who
<i>Item 1</i> <i>Minutes/ Matters Arising</i>	Connie Gerety	Connie advised board members that all documents regarding the name change to County Longford Citizens Information CLG has been signed and forwarded to O Boyle & Co . CIS is now signed up to the Charity Regulator. It was also agreed that training would be available for board members in the new year regarding changes in structures.	
<i>Item 2</i> 2016 Progress Report	Mary Reynolds	CIS is the busiest service in the country. Query level statistics are less than other years but with the extra increase on resources and 17.5 hours cutbacks to the public this is not surprising. Activity report completed and all Key Performance Indicators accomplished.	

	Connie Gerety	Feedback from Regional Services was described as excellent. CIS is developing a National Advocacy Strategy across all strands of the service and Longford CIS have expressed an interest in being on the working group with the success tender to develop this strategy. Advocacy Case Work continues to throw up some very interesting and successful cases	
<u>Item 3</u> Service Delvelopment	Theresa Mc Inerney Connie Gerety	NACIS new co-ordinator is Joe Ryan. CIB Board met on Oct 12 th to decide future structures of CIS and MABS. Following a decision made at the NACIS AGM a working group has been established with responsibility for the review of NACIS i.e Setting Terms of Reference, identifying a consultant, co-ordinating and communication. Theresa Mc Inerney has expressed an interest on being on this working group. Connie advised the board that Longford CIS has a 100% progression record with their CE staff and that supervisors have to be complemented on their commitment , mentoring and support	
<u>Item 4</u> AOB	Connie Gerety	Connie advised that correspondence was received regarding the re-establishment of the Homeless Forum. Homelessness is a recurring issue among clients presenting at the service. She hopes to have stats at next meeting, referrals to Tusla where children are involved was also mentioned. Next Meeting 27/01/2017	
<u>Item 5</u>			
<u>A.O.B</u>			

